Nicholas Burk

Unclenickburk@yahoo.com · Taylorsville UT, 84118

Skills

- Proficient in the computer workplace, designing multiple professional websites
- Perform well in teaching, answering questions, and customer relations
- Published Author and skilled in composing and editing documents
- Served in various positions completing two year religious mission
- Type greater than 60 words per minute

<u>Education</u>

Hunter High School Graduated May 2006 Now Attending Salt Lake Community College

Recent Career Experience

SALESMAN / CASHIER

August 2010 – April 2011

Sports Authority, *Taylorsville*, *Utah*

- Able to adjust quickly, changing departments and duties as asked.
- Performed well when required to cover for much more experienced coworkers.

ONLINE BANKER

November 2009 - January 2010

Wells Fargo, Salt Lake City, Utah

- Pride self in working well with all types of customers and teammates from varying ethnicities and backgrounds.
- Received unusually high frequency of satisfaction compliments from customers.

PERSONAL PLUMBER'S ASSISTANT

June 2009 - November 2009

Tippetts Plumbing Services, *Kearns Utah*

- Trusted with the care and use of highly expensive, dangerous, and personally owned equipment.
- Able to work and maintain a high efficiency performance for extended periods without supervision.

CUSTOMER SUPPORT REPRESENTATVE

July 2006 - April 2007

eBay inc., Draper Utah

- Earned trust of multiple eBay members who would repeatedly ask for my personal assistance.
- Instructed and resolved concerns through the mediums of Phone support, chat, and email for Power Sellers and Store Owners.

References & Complete Work History Available Upon Request